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## **Abstract of the Invention**

A communications system and method is provided for enabling remote user configuration of a communications device. The system includes at least one communications device configurable for a plurality of users and at least one remote computer for storing configuration information associated with the plurality of users. A configuration request message is generated by the communications device to initiate a configuration of the communications device and a configuration response message is generated by the remote computer to enable configuration of the communications device, wherein the configuration response message includes configuration information associated with at least one of the plurality of users.